



# VISITING CLUB SUPPORTERS ADVICE – SEASON 2024 – 2025

Chelsea v Tottenham Hotspur

FA Premier League

3<sup>rd</sup> April 2025

Kick Off: 20:00

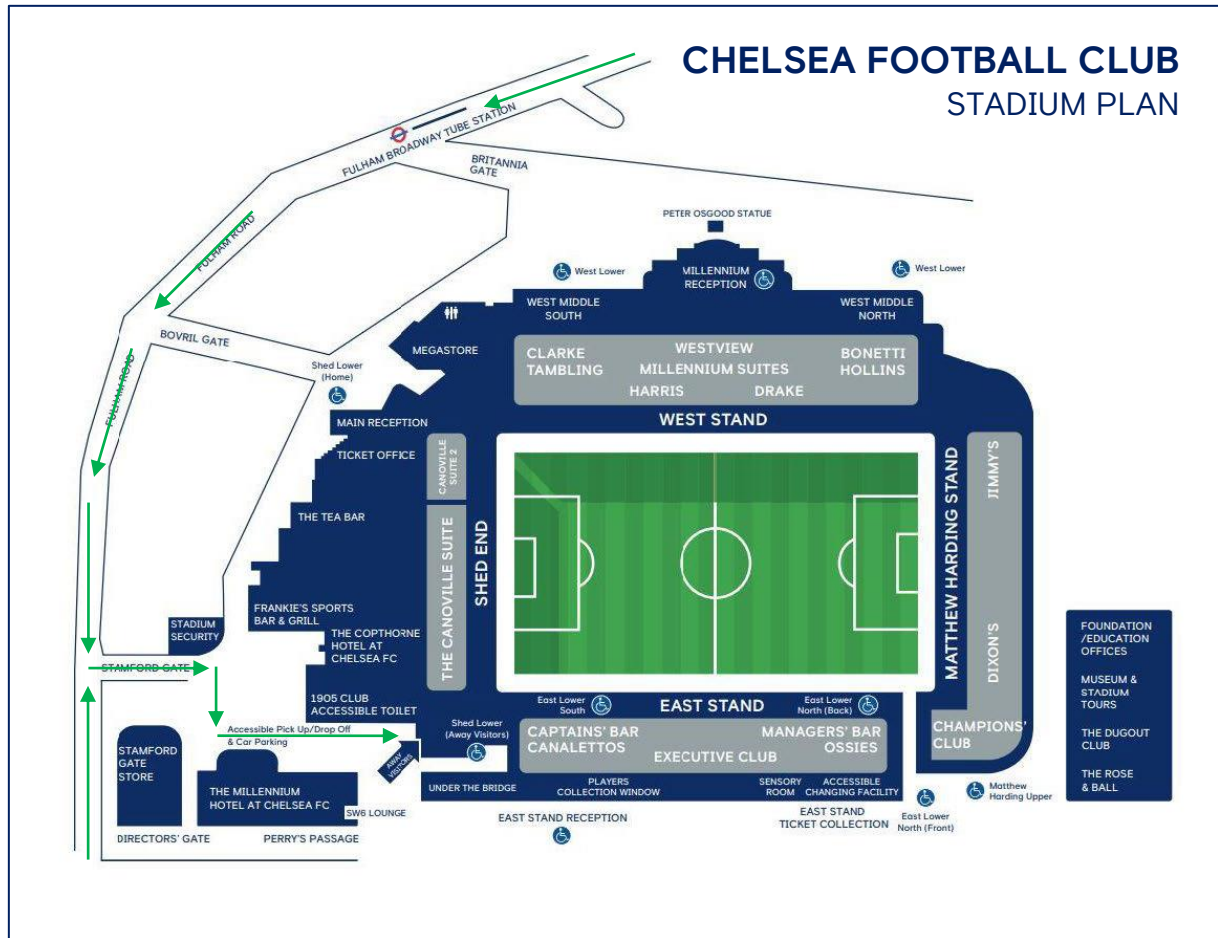
CHELSEA FOOTBALL CLUB

## CHELSEA v TOTTENHAM HOTSPUR

### Visiting Club Supporters Advice

Chelsea FC warmly welcome Tottenham Hotspur FC supporters to Stamford Bridge and hope that the following information will assist and guide the arrival process ahead of our FA Premier League fixture on Thursday 3<sup>rd</sup> April 2025.

The recommended entrance to the site for Visiting Supporters is via Stamford Gate (please see map below) which is nearest to the Visiting Supporters turnstiles.



**Visiting Supporters Public Houses**

The nearest Visiting Supporters pubs are to the north-east of Stamford Bridge at Earls Court and are a 25 to 30-minute walk (1.4 miles) from the Stadium.

**Earls Court Tavern**

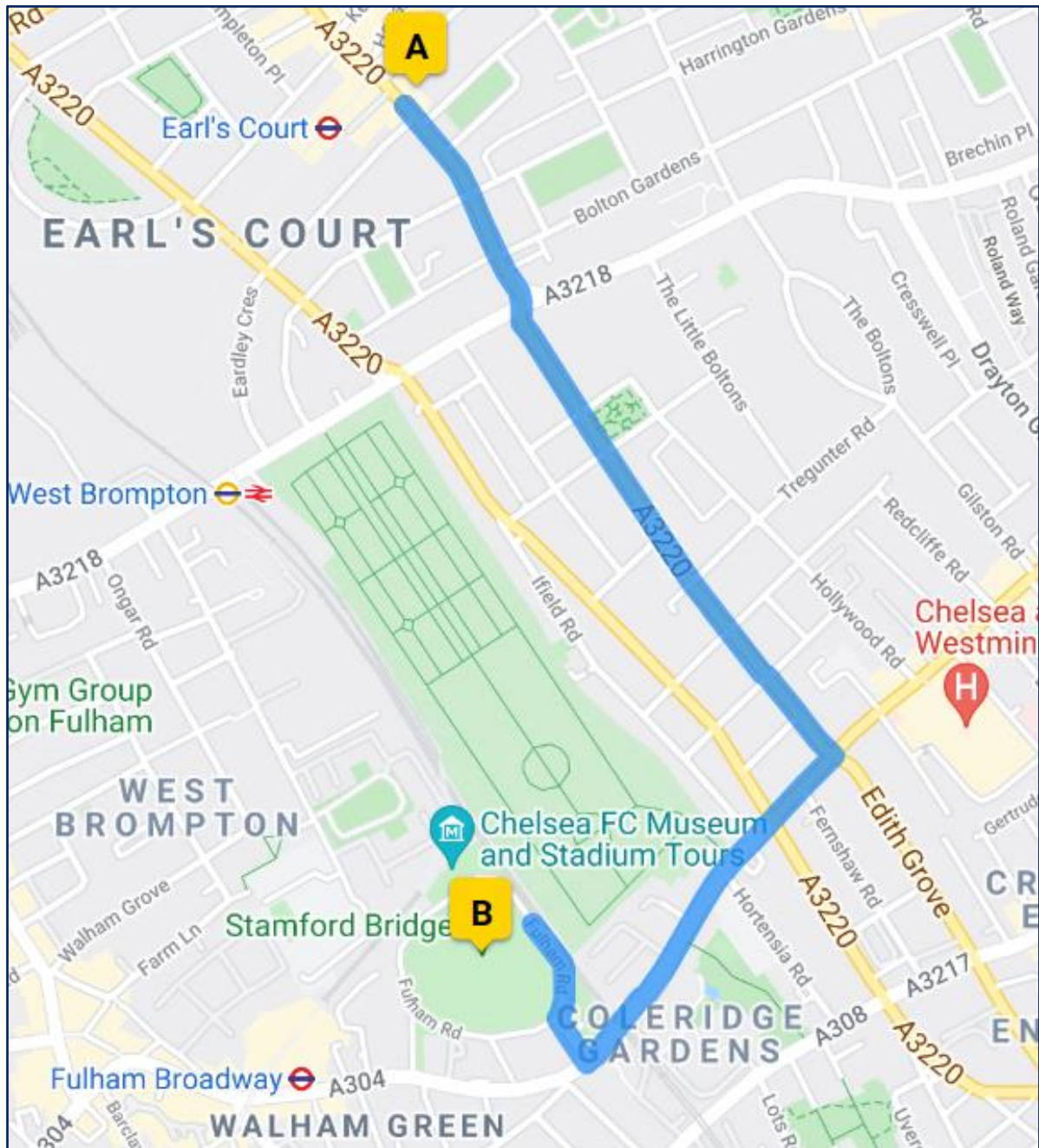
123 Earls Court Road, Kensington, London SW5 9RL

**Prince of Teck**

161 Earls Court Road, Kensington, London SW5 9RQ

**The Courtfield Tavern**

187 Court Road, Kensington, London SW5 9AN



### Stadium Entry

Chelsea FC operates a 2 Stage queuing procedure (see below) to co-ordinate and moderate the flow of supporters to the turnstiles to ensure a safe entry into the Stadium.

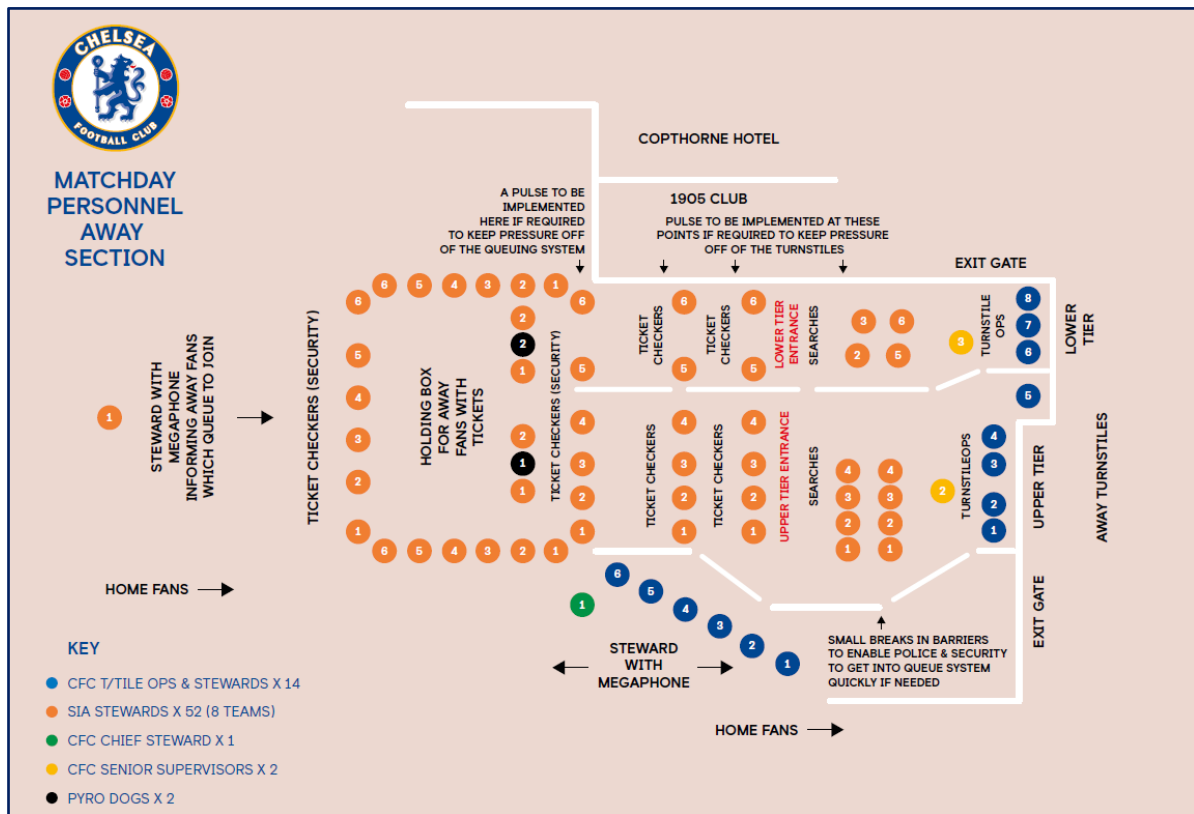
On arrival at the queuing system the following processes will occur:

- Pre-entry ticket checks
- Body and bag search
- Electronic ticket scan
- Entry through turnstile

During these procedures it may be necessary to temporarily hold supporters at cordon points to achieve a safe and steady flow through to the turnstiles.

Turnstiles will be open 2 hours (90 minutes for midweek fixtures) before kick-off, and it is advised supporters to be in their seats no later than 30 minutes before kick-off.

**Please note that large numbers of Supporters arriving late cannot have an expectation of making it into the Stadium before kick-off.**



**Security Measures**

Enhanced security measures are in place and supporters are advised to arrive early to facilitate these. It is requested supporters avoid bringing bags where possible as enhanced searches will be taking place. Please note that bags larger than A4 will not be permitted entry into the Stadium.

Please note that explosive/narcotic/pyrotechnic detection dogs will be present throughout.

**Safe Standing (Barrier/Rail Seating)**

Safe standing in seated areas, it should be noted, is distinct both from persistent standing in seated areas, and from safe standing in conventional terraced standing accommodation.

At Stamford Bridge in the Away Supporter Sections standing Supporters are protected from the risks of forward movement by the installation of suitably designed independent barriers in front of each seat, or by the provision of a suitably designed seats that incorporates barriers.

The design of each seat and seating row allows for free-flowing lateral movement into and out of the seating row. Safety management procedures are in place to mitigate against encroachment onto the gangways. Safety management procedures are in place to manage the numbers of Supporters entering the safe standing accommodation and safety management procedures are in place to manage the behaviour of Supporters.

**Banners/Flags**

There is only a limited amount of space to display banners and flags within the Stadium and they must therefore be no larger than 80cm in depth and 250cm in width. Banners and flags must not obstruct the view of others, cover advertising signs, or cause a safety hazard.

Under Ground Regulation 12 the following acts constitute prohibited activity under the Discrimination Commitment:

- 12.1 any conduct, act, or statement, whether express or implied, that is abusive insulting, intimidating or offensive; or
- 12.2 any conduct, act, or statement, whether express or implied, that is discriminatory by means of race, religion or belief, gender, sexual orientation, disability, colour or national or ethnic origin; or
- 12.3 any other activity in contravention of the Discrimination Commitment.

All banners and flags must not display any abusive or threatening words, images, political statements or be deemed unacceptable. Flag poles are not allowed. All banners and flags must carry a Fire Safety Certificate.

**Minimum Unaccompanied Supporter Age**

As part of the club's continuous efforts to provide a safe and enjoyable experience for all attendees, all ticket holders must be over 16 years old to enter the Stadium unaccompanied. Juveniles under the age of 16 will not be permitted entry unless accompanied by a person aged 18 or over.

**Activations**

Please note that our pre-match activation "Countdown to Kick Off" may include a light show and special effects.



### Supporter Behaviour

Ground Regulations specifically outlaw using words that are, or behaving in a manner that is, threatening, abusive, insulting, foul, improper, offensive, violent, indecent, or provocative is strictly forbidden and will result in arrest and/or result in ejection from the Ground. In addition to and without limiting the forgoing, engaging in chanting or other verbal and/or non-verbal actions and/or gestures concerning football or other tragedies (whether done at a Match, in-person or remotely (via any electronic communication, social media or otherwise)) ("**Tragedy Chanting**") is strictly forbidden. Any individual found to have engaged in Tragedy Chanting will be subject to a ban from the Ground. In addition to the Club, in accordance with the Contract (Rights of Third Parties) Act 1999, any other member club of the Premier League from time to time may enforce a breach of this paragraph 9. As such, an individual in breach of this paragraph may also be subject to a ban from any or all other matches of or stadia and/or locations owned, occupied, or utilised by any other member clubs of the Premier League from time to time, for such periods as may be determined by the relevant club of the Premier League.

Chelsea FC takes all forms of discriminatory behaviour very seriously and believes all forms of discriminatory chanting, including antisemitism, homophobic, biphobic, tragedy and transphobic chanting to be abhorrent behaviour that has no place in football, nor society.

The club continues to work very closely with the football authorities and organisations such as Kick It Out to combat discrimination and make the attendance at football matches as enjoyable for everyone as it should be.

Any form of discriminatory or abusive chanting or behaviour is an arrestable offence and will not be tolerated. **If you hear it, report it. During the Match:** TEXT **88777**, with stand, row, seat number, description of the offender and incident. **After the Match:** CALL **0207 386 3355** or email: [reporthate@chelseafc.com](mailto:reporthate@chelseafc.com).

**IF YOU SEE OR EXPERIENCE ABUSE  
OR ANTI-SOCIAL BEHAVIOUR AT  
THE STADIUM, REPORT IT.**

TEXT 88777

OR SCAN HERE:



**NO TO HATE**

**Love Football. Protect the Game –  
tougher measures against anti-social behaviour at all grounds**

While we all look forward to the new season, anyone attending our games at Stamford Bridge, should be aware that in partnership with all English football, there will be new measures and stronger sanctions against offenders in place to tackle anti-social and criminal behaviours, ensuring a safe and enjoyable match day environment for all.

At our Stadium and at all grounds in England, a new set of actions, which are backed by the Football Supporters' Association, will target activity such as entering the pitch without permission, carrying, or using smoke bombs or pyrotechnics and throwing objects – as well as drug use and discriminatory behaviour. These acts are dangerous, illegal and have severe consequences. They have no place in football, or anywhere.

At Chelsea we have long had a zero-tolerance approach to these forms of anti-social behaviour. All identified offenders will be reported to the Police and prosecution could result in a permanent criminal record, which may affect their employment and education, and could result in a prison sentence.

We have strengthened our methods of reporting abuse at the Stadium. These reports will be monitored by our Match Day Safety Team who will take immediate action and remove anyone partaking in abusive or anti-social behaviour.

Anyone who enters the pitch will receive an automatic club ban for a minimum of one year. Those identified as carrying or using pyrotechnics or smoke bombs will be banned for a minimum of three years. These bans will be extended to accompanying parents or guardians of children who take part in these activities.

There will be enhanced search regimes and increased use of sniffer dogs at grounds to detect possession of pyrotechnics and illegal drugs.

These measures reflect the seriousness of the risks to fans and staff – pyros can burn at 2,000 degrees Celsius and cause life-changing injuries, while entering the pitch endangers players, managers, and match officials – it is impossible for anyone to tell the difference between a celebrating fan and a violent attacker.

The football authorities are working with clubs and the Football Supporters' Association to make sure everyone feels safe on match days, asking all fans to come together to show that those who commit these illegal acts do not represent the majority of supporters.

The message is: **Love Football. Protect the Game.**

## Prohibited Items



# MATCHDAY STRICTLY NO RE-ADMISSION



NO BAGS LARGER THAN  
A4 (100 X 200 X 300 MM)



NO BABY BUGGIES  
OR PRAMS



NO VIDEO RECORDING  
EQUIPMENT



NO LARGE LENS  
CAMERAS



NO SMOKING INC.  
E-CIGARETTES & VAPES



NO DRINKING  
GLASSES



NO GLASS BOTTLES OR  
PLASTIC BOTTLES IN  
EXCESS OF 500ML



NO CANNED  
DRINKS



NO DARTS, KNIVES  
OR WEAPONS



NO FIREWORKS  
OR FLARES



NO ADHESIVES,  
AEROSOLS, GAS/SMOKE  
CANISTERS OR POWDER  
SUBSTANCES



NO CABLE TIES,  
CHAINS, PADLOCKS  
OR TOOLS



NO LOUD HAILERS, AIR  
HORNS OR MUSICAL  
INSTRUMENTS



NO FLAG POLES  
OR STICKS



NO UMBRELLAS



NO PERSISTENT  
STANDING IN  
DEDICATED  
SEATING AREAS



NO RATTLES



NO SELFIE STICKS

SUPPORTERS UNDER THE AGE OF 16 WILL NOT BE PERMITTED ENTRY TO THE GROUND UNLESS  
ACCOMPANIED BY A PERSON AGED 18 AND OVER



### Away Supporters Coach and Minibus Parking

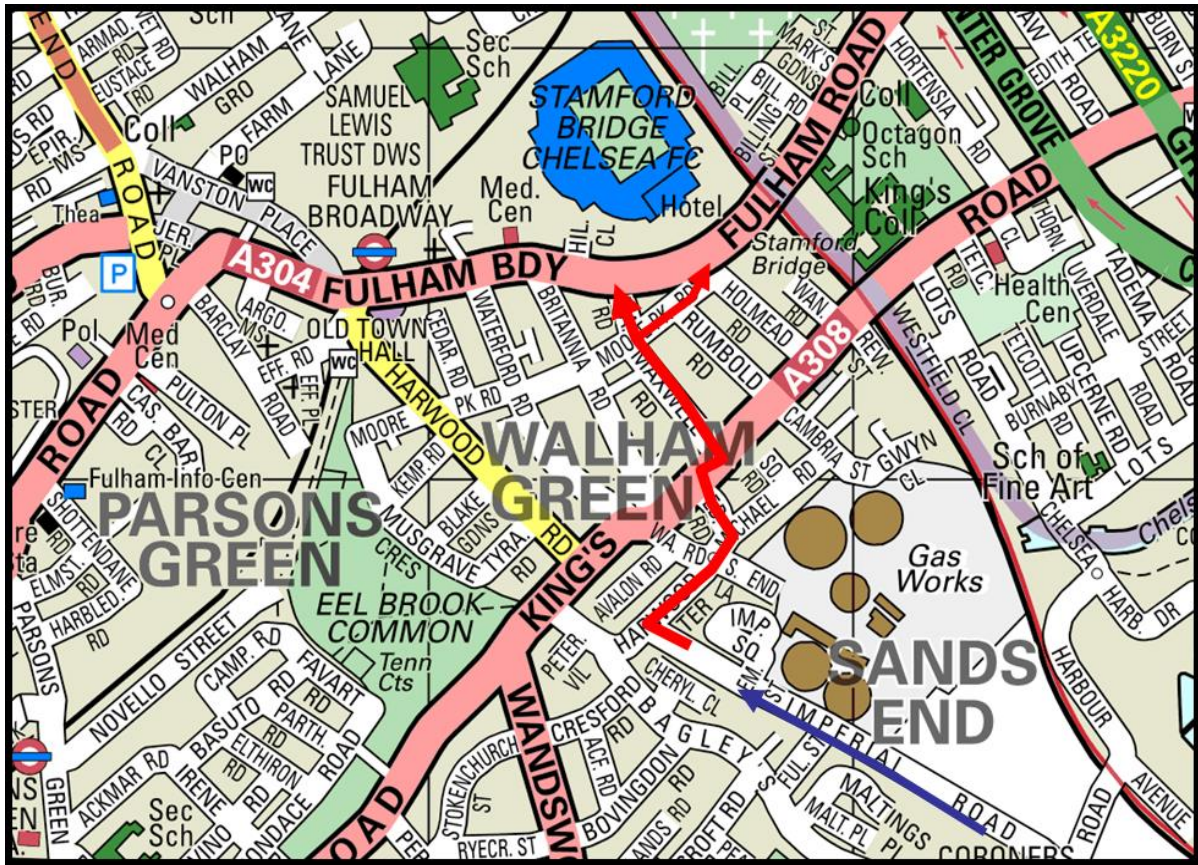
Coach and Minibus details must be reported to Chelsea FC on link [Book Coach Parking Here](#) and a coach parking pass will be issued to place in the windscreen. The maximum number of visiting coaches that can be accommodated is 20. Subject to Police permission and space available, we will endeavour to relocate Supporters Coaches to outside the Stadium during the fixture, which will make the departure quicker for Visiting Supporters.

**Please note that all Coaches and Minibuses must be booked onto the system no later than 12:00, 3 days prior to the fixture date. Any booking received after this time will be at significant risk of incurring a Penalty Charge Notice (PCN).**


Fixture Day	Deadline
Monday	12:00 Friday prior to fixture
Tuesday	12:00 Friday prior to fixture
Wednesday	12:00 Monday prior to fixture
Thursday	12:00 Tuesday prior to fixture
Friday	12:00 Wednesday prior to fixture
Saturday	12:00 Thursday prior to fixture
Sunday	12:00 Thursday prior to fixture

Please see below a map of the local area showing the Away Supporters Coach & Minibus Park and the suggested walking route to Stamford Bridge. The Stadium is a 12-minute walk (0.5 miles) from the Coach & Minibus Park and Chelsea Traffic Marshals will be able to direct supporters to the Stadium. Special arrangements can be made for Coaches with disabled supporters to drop off pre match and pick up post-match from outside the Stadium. **Please note that the Fulham Road closes 90 minutes before kick-off and remains closed until approximately 45 minutes after the final whistle.**

When additional coach parking is required, the following is available; Fenelon Place, Kensington W14 8PB, Bayswater Road, Lancaster Gate W2 4RT, Chiswick High Road, Chiswick W4 1SY, Atlas Road, East Acton NW10 6DN, Spring Grove Road, Hounslow TW3 4BE, Twickenham Bus Depot, Twickenham TW1 1DQ, Old Deer Car Park, Richmond TW9 2RA, Stanley Road, Twickenham TW2 5NP and Tamian Way, Hounslow TW4 6BL. All these need to be pre-booked, more details can be obtained from <https://tfl.gov.uk/info-for/coach-drivers/>



 Coach parking along Imperial Road

 Route to walk to and from the CFC stadium

