

FAB Action Log 12 December 2023

	Item	Meeting	Owner	Status
1	OSC fan engagement to be discussed, focusing on player / training centre access and offer to Domestic OSC mirroring that of International OSC	5 September	LH / PP / CH	Discussions have taken place in recent months, with an update to be provided by PP and CH at 12 December meeting
2	Club to publish FAB documentation	5 September	LH	Live on FAB section of Club website
3	Club to arrange FAB appearing on Off the Shelf podcast	5 September	LH	Content team has extensive episode schedule set, FAB episode will be added to schedule
4	Club to arrange introduction emails to constituents from CH, JT, HP, PP and SW	5 September	LH	Club update provided at 12 December meeting
5	Club to review ticket allocation areas for Official Supporters' Clubs (OSCs)	7 August	CH/ PP	Complete: discussed in meeting 14 August
6	Arrange number of meetings with OSC representatives regarding proximity of members to disabled members on matchdays, creation of OSC committees and hosting for visiting OSC groups the night before matches.	7 August	LH	Complete: discussed in meeting 14 August
7	Review other possible locations of statue with gates and reduced length gates.	7 August	F3 architects	Feedback received, Club update provided at 12 December meeting
8	Informally consult members/ committees on Bill Nicholson gates	7 August	All	Feedback received, Club update provided at 12 December meeting
9	Keep flag policy under review it ensure Club staff felt able to apply it when needed	7 August	DMC/ LH	Keep on rolling long
10	Include HP on any decision on OSC ticket allocation	7 August	LH	Keep on rolling log
11	Check with Head of Ticketing PP's analysis and look into ticket allocation areas for OSCs.	10 July	DMC/ LH	Complete: meeting has taken place
12	Look at pricing cup games attractively	10 July	DMC/ LH	Include in Ticketing Review
13	Discuss ticket price feedback and request to review decision with Club Board. FAB to be part of long-term ticketing strategy review	10 July	DMC	Ticket prices confirmed; FAB to be involved in Ticketing Review. First consultation meeting took place in November
14	Include dedicated FAB email addresses with the minutes of this meeting so that supporters can contact their representatives directly.	10 July	LH	Complete: email addresses published

15	Discuss the formation of working groups post induction	10 July	All	Working groups to be created as required on a project basis.
16	Arrange call with CH, PP and the Supporters' Club team to discuss increasing awareness of OSCs and whether Domestic and International OSC committees could be created.	10 July	LH	Complete: meeting has taken place
17	Arrange a call with DB, CH, PP and the Access team to discuss proximity to OSCs	10 July	LH	Complete: call has taken place
18	Discuss hosting international OSCs the night before matches with Supporters Club team and report back to CH	10 July	LH	Discussions have taken place in recent months, with an update to be provided by PP and CH at 12 December meeting
19	Arrange additional meeting to elect FAB co chair and discuss Bill Nick gates	10 July	LH	Complete: discussed at 7 August meeting