



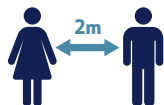
# ***SPURS SHOP INFORMATION***

The safety of our staff and visitors is of utmost importance. We have recently introduced new health and safety measures throughout our shops to help reduce the risk of COVID-19 spreading.

These measures are in line with government advice and local health authorities and are in place to ensure that you have the best experience possible whilst visiting our shops. We hope this document helps to set out the measures we have introduced for your safety.



# SPURS SHOP



Whilst shopping in store please remain **2 metres** apart.



Should you display symptoms of COVID-19 we politely request you refrain from entering.



Please remove gloves worn when entering.



Our store opening hours are 10am – 4pm.



Changing rooms are temporarily closed.



All customers will be required to use a basket whilst shopping.



Temperature checks will be taken when entering the store.



Click and Collect will not be in operation in any Spurs Shop.



Hand sanitiser dispensers are located on entry and we encourage all customers to use these.



Place hangers on rails provided whilst approaching tills.



Customers are encouraged to use cashless payments in-store. We accept contactless and the limit has increased to £45.

# SPURS SHOP



A store team member is present to answer any questions.



Please do not try clothes on in-store.



Please check our website and social media for the latest COVID-19 information.



There will be a reduced capacity allowed in-store and you may have to queue.



Hygiene screens have been installed at the till points.



Bag drop temporarily closed (Tottenham Experience only).



Please read and follow our directional signage for safety whilst in-store.



Exchanges and refunds have been extended to 90 days.



Enhanced cleaning measures are in operation throughout the day.



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**THANK YOU**