

SAFEGUARDING ADULTS - COVID-19

INTRODUCTION:

The way in which our Club is currently operating in response to the Coronavirus (COVID-19) pandemic is fundamentally different to business as usual. However, it is vital that we establish our safeguarding practices during this time, when our participants and players may experience heightened vulnerability as a result of change to normal life routines.

SAFEGUARDING ADULTS PRINCIPLES:

- The welfare and safety of adults is of primary concern
- Everyone has the right to be treated as an individual
- All adults have a right to be safe and to be treated with dignity and respect, with a right to privacy
- All adults, whatever their age, culture, disability, gender, language, racial origin, religious belief and/or sexual identity have the right to protection from abuse
- All incidents of suspected poor practice and allegations of abuse will be taken seriously and responded to swiftly and appropriately in line with Club policy
- Confidentiality should be upheld in line with the and the Freedom of Information Act (2004) Data Protection Act 2018
- All Tottenham Hotspur staff, and volunteers have a role to play in ensuring that safeguarding responsibilities and commitments are upheld and at the forefront of everything they do.
- All staff are alert to the signs of abuse, exploitation, bullying and neglect and follow reporting procedures to ensure that effective protection and support are considered.
- The Club recognises the role and responsibilities of statutory agencies in safeguarding adults and is committed to complying with the procedures of the Local Safeguarding Adults Boards.

CLUB COMMITMENT TO SAFEGUARDING THROUGH COVID-19

- With regard to safeguarding, the best interest of adults continues to be a priority.
- If anyone has a safeguarding concern about an adult connected to the Club they should continue to act and act immediately as advised in the Club Safeguarding Policy.
- A member of the Safeguarding team will always be available.
- Unsuitable people are dissuaded from entering our Club workforce as part of our safer recruitment procedures.
- Staff will adhere to safer working practice guidelines
- Any allegations of abuse or poor practice will be investigated in line with Club Safeguarding Policies
- Staff will continue to remember that they are in a “position of trust”

CLUB SAFEGUARDING CONTACTS:

During the Covid-19 period you can contact **Dayne Matthieu**, the Club's Head of Safeguarding & Welfare on **07879 997839** or by emailing safeguarding@tottenhamhotspur.com, Monday to Friday, between 9am and 5pm.

You can also contact the relevant Safeguarding Officer for the department of the Club that you are affiliated with. Club and Foundation Safeguarding Officers contact details are listed below:

- **Natalie Pascarella** – Safeguarding Officer for Global Coaching – **07384 461340**
- **Chloe Wakeling** – Safeguarding Officer - Women's – **07384 810246**
- **Nick Hardy** – Safeguarding Officer for Academy – Under 9's – **07469 857946**
- **Gary Broadhurst** – Safeguarding Officer for Academy – U9's to U11's – **07825 176866**
- **Tay Albayrak** – Safeguarding Officer for Academy – U12's – U16's and 16 -18's – **07557 371545**
- **Sandra Barratt** – Safeguarding Manager – Foundation – **07384 818062**
- **Dan Dodge** – Safeguarding Officer - Foundation – **07775 861935**

Remember that in an emergency or where there is risk to life you should contact 999 for emergency services immediately.

OTHER KEY CONTACTS:

The Premier League Safeguarding Team

Jess Addicott – Head of Safeguarding – safeguarding@premierleague.com - 0207 864 9000

Christie Feruson – Safeguarding Manager – safeguarding@premierleague.com - 0207 864 9000

For advice, to raise a concern or to help you get in touch with your Club's Safeguarding Team.

The Football Association (FA) Safeguarding Team

Email – safeguarding@thefa.com

Phone – 0800 169 1863

Mental Health:

Negative experiences and distressing life events, such as the current circumstances, can affect the mental health of us all. Participants and players who are struggling under the current circumstances should contact the Club safeguarding staff as outlined above. Support can also be accessed through a number of national organisations including:

The Samaritans	Tel: 116 123	https://www.samaritans.org
ChildLine:	Tel: 0800 1111	https://www.childline.org.uk
NSPCC:	Tel: 0808 800 5000	https://www.nspcc.org.uk
Mind:	Tel: 0300 123 3393	https://www.mind.org.uk
PFA:	Tel: 07500 000 777	https://www.thepfa.com/wellbeing

Online Safety:

It is important that internet safety and security messages are re-enforced during this time when we are expecting young people to be online more often. They may also be increasing their usage on devices during their own free time during this lockdown period. It is important that both players and parents are aware of the help and support available should they be concerned about something they have seen or experienced online. These include:

UK Safer Internet Centre	https://reportharmfulcontent.com/
CEOP	https://www.ceop.police.uk/safety-centre/
Internet Matters	https://www.internetmatters.org/
NetAware	https://www.net-aware.org.uk/
ParentInfo	https://parentinfo.org/
ThinkuKnow	https://www.thinkuknow.co.uk/