

SAFEGUARDING AT THE TOTTENHAM HOTSPUR FOUNDATION

At Tottenham Hotspur Foundation we believe that every child/young person has the right to experience sport in a safe environment, free from abuse and bullying. Like you, we want all children and young people attending our programmes to get the best out of the activities that they are doing. As a parent/carer, you have the right to know that the activity that your child attends is safe and that the environment they're in is enjoyable.

Our aim is to provide an excellent service across all areas of the Foundation – however, from time to time, things might not go as planned.

GETTING HELP IF YOU'RE WORRIED ABOUT A CHILD

If you're worried about the safety or welfare of a child/young person taking part in an activity, it's important that you talk to someone. Please take immediate action:

- First speak with the person in charge or supervising the activity who will forward your concern to our Safeguarding Officer, Dan Dodge;
- If you cannot speak with someone at the time, contact the safeguarding team directly via the safeguarding referral email safeguarding@tottenhamhotspur.com. This email address is checked regularly between the hours of **8am and 6pm Monday to Friday**.
- A member of the team will respond to your email and advise on the next best course of action;
- Please note that your concern will be managed sensitively, and information will only be shared if it is necessary to ensure the safety of a child at risk;
- **Out of hours (after 6pm and weekends):** You can contact a helpline, such as the NSPCC, for advice on 0808 800 5000. However, if you think the child/young person is in immediate danger please dial 999 and report your concerns to the Police.

By working together, we can help our children and young people play sport and stay happy and safe.

Sandra Barratt
Safeguarding Manager
On behalf of Tottenham Hotspur Foundation

DIRECTORY OF NATIONAL & LOCAL SERVICES

General safeguarding advice

Abuse can happen anywhere - in the home or in a public place, care home or hospital. If you have a concern about a child in the community, you can contact your local authority or a helpline (see below). If you suspect or witness abuse – report it within 24 hours

Haringey children's social care team:

- Monday to Thursday 8.45am to 5pm; Friday 8.45am to 4.45pm
Tel: **020 8489 4470**
- Out of office hours, including weekends the Emergency Duty Team
Tel: **020 8489 0000**
- If a crime has been committed (non-emergency), report it to your local police on **101**
- In an emergency, report it to the police on **999**
- NHS: Call 111 for advice and guidance with medical concerns.

Emergency Services:

Police / Ambulance / Fire: Call **999** for report an emergency.

Police (non-emergency): Call **101** to report a crime to local police.

NHS: Call **111** when you need medical help fast.

NSPCC: If you are worried about a child and need advice or information.

The NSPCC helpline is a place adults can contact by phone or online to get advice or share their concerns about a child. Trained helpline counsellors can provide expert help, advice and support 24/7. The service is free and you can remain anonymous. Call **0808 800 5000** (24 hours / free) or visit: **www.NSPCC.org.uk**

RISE Projects: A community and skills development organisation based In Haringey. The mission of the project is to provide young people with a safe atmosphere to develop their skills and to build positive relationships. Call **07706 6669069** or visit: **www.riseprojects.co.uk**

The Gingerbread Single Parent Helpline: supporting single parent families to live secure, happy and fulfilling lives. Call **0808 802 0925**

Relate Counselling: offer relationship support to couples, families and Individuals. Call **01708 441722** or visit: **www.relatelne.org.uk**

Insight Platform: offer free and confidential information, help and advice to children and young people up to age of 21 who are living with or affected by drug or alcohol issues. The service is open to children and young people living in Haringey. Call **020 8493 8525** or email: **insightplatform@blenheimcdp.org.uk**