TOTTENHAM HOTSPUR STADIUM

Events at the new stadium – a guide for local residents and businesses
TOTTENHAM HOTSPUR STADIUM MANAGING OUR NEW STADIUM – A GUIDE FOR LOCAL RESIDENTS AND BUSINESSES

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INTRODUCTION

Tottenham Hotspur Football Club is proud to be part of Tottenham’s vibrant community and the new stadium development continues to be a catalyst for positive change and regeneration in North Tottenham, creating a new sports, leisure and entertainment destination for London. You will have seen the new stadium emerge around the old ground and we are now in the final stages of the construction programme before moving back home for the 2018/19 season.

The new stadium will have a capacity of just over 62,000 and will be a multi-purpose sports, leisure and entertainment destination. Existing Tottenham Hotspur home matches will continue to be played at Wembley Stadium until 2019. Alongside this, a host of new high capacity, air conditioned trains will be introduced from spring 2019. There will also be an enhanced timetable for every event.

- A redeveloped Northumberland Park station – with improved accessibility for completion during autumn 2018 and increased service frequencies from summer 2019 as part of the joint tracking project between Stratford and the new Meridian Water stations.
- The opening of the Elizabeth line (Crossrail) in 2019, which will improve connectivity to the new stadium.
- A combined train and tube station entrance at Tottenham Hale, with the creation of a new pedestrian signage, cycle parking and more.

This includes:

- An upgraded Victoria line – completed in 2017 with new signalling and rolling stock providing one of the highest frequency underground services in the world, serving both Seven Sisters and Tottenham Hale stations.

Works to improve Tottenham Hale station – with additional stairs and lift access, making the station step-free, due for completion during autumn 2019.

Alongside this, a fleet of new high capacity, air conditioned trains will be introduced from spring 2019. There will also be an enhanced timetable for every event day.

- Responsibilities for the opening of the new stadium. Please keep it so that you can refer to it in the future. The Club is committed to publicising details of each event in advance.

Please see details of how you can stay informed about the launch of this booklet and visit the Club’s website tottenhamhotspur.com/local. We shall of course be closely reviewing and monitoring how the stadium operates over the course of the first three to five years and making any changes when they are needed.

If you need to report any issues with the stadium’s operation, or anti-social behaviour and litter, you can do so via our website tottenhamhotspur.com/feedback.
The new stadium will be Tottenham Hotspur's home for generations to come and we want to ensure that it is both safe and secure whilst any impact on the local area is minimised and managed as carefully as possible.

Many of you are well-used to living and working alongside the old stadium, however the new stadium is much larger and there are additional safety and security challenges, so we have had to make a number of changes to our event day operations. This includes new national and safety guidance on how quickly a venue should be able to evacuate in the event of an emergency.

This means extended road closures, new crowd management measures between the stadium and our local stations, bus diversions and parking controls will be put in place.

We are also introducing new, free pre-booked shuttle bus services to the stadium from Alexandra Palace and Wood Green stations to provide even more travel choices for supporters.

Local train stations will face greater impacts, especially during the ‘bedding-in’ period and whilst station upgrades are completed. Seven Sisters, White Hart Lane and Northumberland Park stations will continue to be primary stations for supporters and Tottenham Hale will be used more frequently as works near completion.

A new regional coach network and improved coach parking facilities, as well as greater cycle parking will help ease any queuing at the four main stations.

The stadium itself will also host more event day activities, even after an event or match has finished. This will help spread the flow of supporters exiting the area and encourage more spending at local businesses.

The Club will provide additional marshals and ‘Fanbassadors’ to manage supporters every step of the way and are working closely with the Metropolitan Police Service, London Borough of Haringey and TfL to ensure more staff than ever are at stations and other key areas.

These measures and those detailed over the next few pages will all help to minimise disruption to the local area and ensure you are well aware of how the stadium will work so that you can plan your travel.

You may wish to avoid the busiest times before and after events as your journey will be quicker and less crowded if you do. For example, the Victoria line and Overground services will be particularly busy. Please check TfL’s journey planner tfl.gov.uk/journey-planner before traveling.

If you do need to travel and are using your vehicle, you should plan ahead to avoid the areas affected by road closures. Please allow plenty of time for your journey.

To help you plan ahead please keep an eye on the Club’s website tottenhamhotspur.com/matches and any other events programmed. Please note the current fixture list could change as broadcast selections are made and cup fixtures are confirmed. You can register for updates via tottenhamhotspur.com/local.
WHICH LOCAL ROADS WILL BE CLOSED?

As before, we shall need to close some roads closest to the stadium before, during and after an event to make it safer for visitors, residents and businesses, and for emergency access to the area.

However, because of the enhanced traffic offer at the new stadium, we are looking to support visitors to arrive there by opening more roads, with approximately 80% of traffic in the area at all times before the start of an event.

More rigorous safety requirements for modern stadiums have also been introduced, leading us to reduce the time it takes to evacuate all supporters. In the event of an emergency evacuation, a greater area including the High Road will be closed, which means extending the timesframes of the existing road closures.

During event days, general traffic will not be able to access parts of the High Road between White Hart Lane and Lordship Lane/Lansdowne Road from two hours before and one hour after the event and will be diverted along the routes marked on the plan on page 4.

The next five maps show each phase of the road closures and how they might affect you. Similar measures will be in place for NFL events will be communicated to you. Details for NFL events will be communicated to you.

PRE-EVENT OR MATCH

From 8am on event days, Worcester Avenue will close. This is to allow early security checks of staff and vehicles going into the stadium’s basement car park. Parking bays on Worcester Avenue and Park Lane will be suspended during event days.

Access to your home or business is directly affected by the road closure and you may have been either a Controlled Parking Zone (CPZ), Homes for Haringey (HfH) or Blue Badge parking permit, traffic marshals will allow you to pass at vehicle permit check points. Details of how to apply for a CPZ, HfH or Blue Badge can be found on page 12. Pedestrians will be able to walk along local roads at all times.

The next five maps show each phase of the road closures and how they might affect you. Similar measures will be in place for any event with a capacity of 10,000 or over. Details for NFL events will be communicated and advertised

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Worcester Avenue will also be closed from 8am on event days and Park Lane for three hours before an event. Parking bays will be suspended on both Park Lane and Worcester Avenue during these times.

TOTTENHAM HOTSPUR STADIUM

MANAGING OUR NEW STADIUM – A GUIDE FOR LOCAL RESIDENTS AND BUSINESSES

As part of the planning permission and to aid security checks around the stadium, three sets of vehicle rising-bollards are to be installed on Worcester Avenue (2) and Park Lane (1). These will only be operated on event days and will be managed by Club traffic marshals. The operation of these bollards has been discussed with the London Borough of Haringey and will be aligned with the road closures in place on event days.

SECURITY BOLLARDS

Resident and business access routes will be kept open from 8am on event days to 15 minutes before the end of the event.

New rising security bollards

Old rising security bollards

Fire gate

Local traffic diversion route

Bromley Road diversion route

Large pedestrian diversion route

Existing east diversion route

Existing west diversion route

Existing north diversion route

New pedestrian diversion route

ESSEX ROAD

A10 HIGH ROAD

BROMLEY ROAD

WORCESTER AVENUE

WHITE HART LANE

LONDON ROAD

ST PAUL'S ROAD

MANOR ROAD

LANSDOWNE ROAD

CHURCH ROAD

ACADEMIA WAY

ARGYLE ROAD

VICARAGE ROAD

HALE ROAD

BRUCE GROVE

SOUTHERLAND ROAD

HfH or Blue Badge can be found on page 12.

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PHASE 1: TWO HOURS BEFORE AN EVENT OR MATCH

Two hours before any match or event, traffic marshals will close the northern section of the High Road from White Hart Lane to Bromley Road. General traffic and TfL buses will be on diversion to the east and west of the stadium.

Residents and businesses who want vehicular access to their properties will need to enter via a vehicle permit check point (see map above). Access will be permitted using their CPZ, Homes for Haringey or Blue Badge parking permit.
... WHICH LOCAL ROADS WILL BE CLOSED?

PHASE 3: DURING AN EVENT OR MATCH

Once an event or match has started, the southern section of the High Road will open for local residents and business access. The northern section highlighted in navy blue will remain closed to allow for the safe evacuation of the stadium in an emergency.

Worcester Avenue and Park Lane remain closed to all traffic.

PHASE 4: 15 MINUTES PRIOR TO FINAL WHISTLE AND UP TO ONE HOUR POST-EVENT OR MATCH

The roads surrounding the stadium are at their busiest after an event. Around 15 minutes before the end of an event, the Club traffic marshals will close the High Road from White Hart Lane to Lordship Lane/Lansdowne Road to all traffic. Worcester Avenue and Park Lane will remain closed to allow people to leave the stadium and make their way home. These roads will be closed for up to an hour and the MPS Match Commander may reopen them more quickly. On event days, Love Lane and Whitehall Street will be one-way northbound to facilitate leaving the stadium efficiently.

Leeside Road will be one-way eastbound and Willoughby Lane northbound for one to two hours after an event to cater for queues at White Hart Lane station. For one to two hours after an event, Leeside Road will be one-way eastbound and Willoughby Lane northbound to facilitate leaving the stadium efficiently.

STRATEGIC TRAFFIC DIVERSION

On event days, a new strategic traffic diversion will be in place to enable traffic to avoid passing through the local area, helping to ease any local congestion (see map adjacent).

Vehicle permit checkpoints will be in place to control traffic from entering the stadium on event days.

ADVANCED WARNING

Around 40 new advanced warning signs will be installed from Seven Sisters to the North Circular to raise awareness of event days.

F freight and delivery vehicles travelling to and from the stadium on event days.

Event Traffic Warning
Tottenham Hotspur Stadium
Delays Expected on

XXXXX
Managing our use and minimising congestion in the local area is one of our key objectives. The stadium is a public transport destination and one of our messages to supporters is that they should not drive to the stadium. Over the past few years we have been successfully significantly reducing the number of people driving to events through the communication, enforcement transport information and the introduction of the event day Central Parking Zone (CPZ) and we shall continue to work hard on this.

Following consultation with local residents, the existing event day CPZ has been extended by London Boroughs of Haringey and Enfield. It will be in force for the first event and will cover a larger area than before, helping to ensure residents can park as long as they have a valid CPZ, HfH or Blue Badge permit. We will continue to work with London Boroughs of Haringey and Enfield on how to manage car use and minimise congestion.

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HOW WILL THE EVENT DAY CPZ WORK?

### Parking/parking-permits

You can do so using the details below:

**HOMES FOR HARINGEY**

www.homesforharingey.org/parking

**www.homesforharingey.org/parking/parking-permits**

**HOMES FOR HARINGEY**

www.homesforharingey.org/parking

**London Borough of Enfield**

www.enfield.gov.uk/parking

**London Borough of Haringey**

www.haringey.gov.uk/parking-roads-transport

**Vehicle Tracing services**

or https://trace.london for information.

You will need to contact Trace (Towed Vehicle Tracing services) on 0845 206 8602 to have your vehicle traced. If you leave your car parked in these suspended spaces, it will be relocated to a neighbouring street.

You will need to contact Trace (Towed Vehicle Tracing services) on 0845 206 8602 or https://trace.london for information.

### OPERATIONAL HOURS OF THE EVENT DAY PARKING ZONES

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Here is a list of Frequently Asked Questions about the event day Central Parking Zone (CPZ) and road closures which you may need to know:

Q. Why are you closing local roads?
A. The increased numbers of people visiting the stadium and updated safety and security requirements mean we shall need to close the roads closest to us to general traffic for longer. This allows pedestrians and local communities to travel around the stadium safely on event days and means we can evacuate the ground quickly in the event of an emergency.

Q. I can’t drive to my home if the High Road is closed. Do I need to apply for a new CPZ permit?
A. We know there are a number of properties that will have their access affected by this necessary road closure. All you will need to do is display your existing CPZ or Homes for Haringey parking permit. If you have off street parking, or are a Blue Badge holder, marshals will let you pass. If you have on street parking, you can show stewards or marshals at road closure points a valid proof of address, which could be a driver’s licence or utility bill, and they will give you access.

Q. I need a zone CPZ permit or Homes for Haringey parking permit. How do I get one?
A. You can apply for a permit using the details below:
  London Borough of Haringey: https://www.haringey.gov.uk/parking/permits
  London Borough of Enfield: https://www.enfield.gov.uk/services/parking/permits

Q. What if I have an incident at my home and I need emergency help?
A. We would recommend you arrange delivery of medical equipment or supplies, as normal, in the same way you would do during non-event days if possible. Delivery drivers outside of the road closure hours or on non-event days can be accommodated if required.

Q. Who should I contact for updates?
A. You can register for updates via TottenhamHotspur.com/local. The Club will communicate this event and we shall always do our best to ensure our supporters and neighbours are aware. You can also contact us on our social media accounts or by emailing info@tottenhamhotspur.com/local.

Q. Will these arrangements change for the NFL – American football?
A. The principles of the arrangements detailed here will be maintained at all times. Some changes may be required for the NFL – for example due to increased security, for games such as the Fan Zone at Tottenham Park. These will always be communicated with the local community and local authorities well in advance.

Q. I am a local business owner on the High Road. How will I get access?
A. You are a business owner and have a valid CPZ permit, you will be able to park on one of the side roads. Pedestrian access to your business will be maintained at all times.

Q. What if I have a delivery coming on an event day?
A. If you are a business owner and have a valid CPZ permit, you will be able to park on one of the side roads. Pedestrian access to your business will be maintained at all times.

CPZ AND ROAD CLOSURE FAQS

WHERE WILL COACHES PARK?

Coach travel is an important part of our transport strategy for getting supporters to and from the area whilst minimising the number of private cars on local roads. For the new stadium, the Club will improve how it operates on match-coaches.

We shall now manage five coach parking zones, all of which will be 15 minute walk or less from the stadium (see map below):

- Zone A – Hart Lane (19 spaces)
- Zone C – Trafalgar Road (10 spaces)
- Zone D – The Goods Yard (31 spaces – all off street)
- Zone E – Prenton Road (22 spaces)

In total, we shall have space for 49 coaches en-street and 23 off-street at the Goods Yard, 64-50 White Hart Lane.

For the on-street coach parking zones, A, B, C and E we shall need to suspend some parking bays for seven days. These will be communicated with signs seven days before an event and carefully operated by Club marshals. Coach drivers will be reminded to park off their engines when they are parked.
WILL TRAIN AND TUBE SERVICES BE AFFECTED?

Our supporters are used to travelling to and from the stadium using four local stations (White Hart Lane, Seven Sisters, Northumberland Park and Tottenham Hale). These stations will continue to be the main hub stations for the new stadium, with a fifth, Meridian Water, available from summer 2019.

The Victoria line has recently received upgrades to increase the service frequency. The line will be busy an event day, particularly before a weekend event, when commuters are also making their way home. During these peak times, to manage congestion and safety, some trains may not stop at Seven Sisters and will continue straight to Tottenham Hale. Please listen to station announcements for destination information. Your journey may be less crowded if you can avoid the Victoria line during busy periods.

HOW WILL STATIONS OPERATE?

Before and after events at Tottenham Hotspur Stadium, TfL, Greater Anglia and the Club will implement specific event day operation plans for Seven Sisters, Tottenham Hale, Northumberland Park and White Hart Lane stations. Temporary barriers will be erected outside stations near the end of an event to manage queues and, in some cases, restrict access.

The improvements works being delivered include:

- At Tottenham Hale station – the creation of a new combined station entrance to be completed during 2019.
- At White Hart Lane station – additional stairs and lift access for completion during summer 2019 along with the introduction of a fleet of new high capacity, air-conditioned trains from spring 2019. There will also be an enhanced event day timetable.
- At Northumberland Park station – improved accessibility due for completion by autumn 2018 and increased service frequencies from summer 2019 as part of the three-tracking project between Stratford and the new Meridian Water station.
- The Victoria line has recently received upgrades to increase the service frequency.

Queues will reduce after the first few games as supporters learn their best travel routes, and station works are completed and new rolling stock comes into operation.

Midweek events will mean that the Victoria line is especially busy as supporters travel with commuters to Tottenham.

We recommend that you check before you travel and avoid the busy periods before and after events. Please visit tfl.gov.uk/advice-a-journey for more information.
WHAT ABOUT TFL BUSES?

The stadium is well-served by TFL buses. They are an important, accessible mode of transport, so we are keen to ensure services run as smoothly as possible in the area for as long as possible.

When the High Road closes to bus traffic on event days from two hours before the start time, during and up to one hour after the event finishes, it will be necessary to run some bus diversions.

NEW EAST DIVERSION

The 349 will follow a new, much shorter diversion scheme. The 349 will initially divert west along the A10, onto Lordship Recreation Park, and will be looking to switch more services from bus diversions.

We shall also be investigating whether bus stops can remain on the High Road during phase one of the road closures. Further information is available at TfL’s website: https://tfl.gov.uk/travel/news.

WEST DIVERSION

As with the old stadium, the 101, 237 and 279 will initially divert west along the A10, Lordship Lane and The Roundway, before eventually rejoicing the A10 northbound to the North Circular. TfL will install notices in bus stops to advise when any services or bus stops are suspended. Working in partnership with TfL, the Club and London Borough of Haringey will be reviewing the bus operations throughout the bedding-in period with the aim of increasing the number of services on the east diversion.

For the first time, the Club is providing new pre-booked, free shuttle bus services for supporters. This will carry for approximately 2,300–3,200 people per match (depending on demand) and we shall run three services, from Alexandra Park Wood Green and Tottenham Hale stations.

Alexandra Palace and Wood Green shuttle buses are fully accessible for wheelchair users and will be in operation for three hours before and two hours after an event. The shuttle buses will help to lessen the impact on the local rail network and will be in operation for three hours before

When the High Road closes to buses on event days for the shuttle buses to operate. Form College will need to be suspended on Saturdays for the shuttle buses to operate. Form College will need to be suspended on Saturdays and we shall run three services, from Alexandra Park Wood Green and Tottenham Hale stations.

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WHERE ARE THE NEW SUPPORTER SHUTTLE BUS ROUTES?

WOODB GREEN

Before an event, shuttle buses travelling from Wood Green will pick up opposite the bus station from the existing rail replacement stop just 60m from the station, and drop off at White Hart Lane, suitable for the stadium. shuttle buses are fully accessible for wheelchair users and will be in operation for three hours before and two hours after an event. The shuttle buses will help to lessen the impact on the local rail stations and will be in operation for three hours before

ALEXANDRA PALACE

Before an event, shuttle buses will pick up from outside Avenue Gardens and drop off outside Harringay Sixth Form College. This journey will then be reversed after an event. Some parking spaces around Stadium Road and Bedford Road (Alexandra Palace) and on White Hart Lane outside the Harringay Sixth Form College will need to be suspended on event days for the shuttle buses to operate. These suspensions will be advertised at least seven days before.

TOTTENHAM HALE

We shall also be operating a shuttle bus from Tottenham Hale stations for premium customers. Before an event, this will pick up from TFL bus stop 5 on Watermead Way, near the test site and drop off at the Duke of York’s Aldridge Academy. This journey will then be reversed after an event. This new service is offered to provide more travel choices and encourage premium guests not to drive.

If your leave your car parked in suspended parking bays, it will be relocated to a permanent location (on demand) and drop off at White Hart Lane opposite Crescent Gardens. After an event, the buses will drop supporters outside the Green Rooms Hotel. We shall also be operating a shuttle bus outside the Green Rooms Hotel. We shall also be operating a shuttle bus

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For the first time, the Club is providing new pre-booked, free shuttle bus services for supporters. This will carry for approximately 2,300–3,200 people per match (depending on demand) and we shall run three services, from Alexandra Park Wood Green and Tottenham Hale stations.

Alexandra Palace and Wood Green shuttle buses are fully accessible for wheelchair users and will be in operation for three hours before

The stadium is well-served by TfL buses. They are an important, accessible mode of transport, so we are keen to ensure services run as smoothly as possible in the area for as long as possible.

When the High Road closes to bus traffic on event days from two hours before the start time, during and up to one hour after the event finishes, it will be necessary to run some bus diversions.

NEW EAST DIVERSION

The 349 will follow a new, much shorter diversion scheme. The 349 will initially divert west along the A10, onto Lordship Recreation Park, and will be looking to switch more services from bus diversions.

We shall also be investigating whether bus stops can remain on the High Road during phase one of the road closures. Further information is available at TfL’s website: https://tfl.gov.uk/travel/news.
HOW WILL LOCAL BUSINESSES BE AFFECTED?

The new stadium will provide a major economic boost to local businesses. Around 42,000 supporters will visit for events and both the stadium and the Tottenham Experience will attract visitors 365 days a year.

On event days, businesses will need to comply with the same road closures and restrictions as residents (see page 8). If you are on the High Road, you will need to arrange your deliveries for outside of event hours.

Road closures immediately before and after an event will effectively pedestrianise the High Road and other local roads, and supporters will be encouraged to arrive in the area earlier and to stay longer.

Beyond matchdays, the NFL games, concerts and other events will bring new visitors to the local area – many of whom will not have been to Tottenham before.

Completion of the Tottenham Experience, which will include a new museum, along with the stadium roof/skywalk, hotel and extreme sports hub will also create a range of offers to attract visitors to the area, bringing new investment into Tottenham and supporting local businesses.

This means more people spending money at local cafés, shops, traders and pubs. It will also help to manage the flow of people in and out of the stadium and ease queues at local stations.

WHAT ABOUT BLACK TAXIS?

The Club is keen to support local black taxi drivers and has been working closely with London Borough of Haringey and TfL to understand how we might better use them as another travel option for supporters on event days.

We have secured a new, temporary, event day black taxi rank at Scotland Green, which will operate during event day hours. This will be on a side street, off the High Road and marshalled by the Club and can also be used for those with accessibility needs. It will provide another mode of transport for people travelling to and from the stadium.

If you leave your car parked in these suspended spaces, it will be relocated to a neighbouring street. You will need to contact Trace (Towed Vehicle Tracing services) on 0845 206 8602 or https://trace.london for information.

Bruce Castle
Park
Lordship Recreation
Park
Tottenham Cemetery
WATERMEAD WAY
BRUCE GROVE
HALE ROAD
LORDSHIP LANE
THE ROUNDWAY
GREEN
SCOTLAND
THE ROUNDWAY
NORTHUMBERLAND
LANSDOWNE ROAD
PARK
RUSKIN ROAD
PARK LANE
CREIGHTON ROAD
WHITE HART LANE
CHURCH ROAD
BROMLEY ROAD
HIGH ROAD
WORCESTER AVENUE
ST PAUL’S ROAD
BRANTWOOD ROAD
HIGH ROAD
WHITE HART LANE
KING’S ROAD
LORDSHIP LANE
ARGYLE RD
VICARAGE RD
SUTHERLAND RD
ACADEMIA WAY
WHITEHALL STREET
CONISTON ROAD
TARIFF RD
DURBAN ROAD
PRETORIA ROAD
Seven Sisters
Tottenham Hale
Northumberland Park
White Hart Lane
Bruce Grove

KEY
Event day taxi rank
WHERE ARE THE MAIN WALKING ROUTES TO THE STADIUM?

The majority of supporters will be using public transport to get to and from the stadium and will be encouraged to follow the designated walking routes from local stations and bus stops – shown in blue on the map to the right. These routes will be especially busy three hours before and up to one and a half hours after an event.

Walking routes will be promoted through new pedestrian signs, such as those below, and walking routes will be especially busy three hours before and up to one and a half hours after an event.

WHERE ARE THE MAIN CYCLE ROUTES TO THE STADIUM?

Cycling is growing across London and the Club is hoping to increase the number of supporters and staff who cycle to events. Ultimately, we would like at least 1% of all supporters (around 620 people) to cycle to and from events.

The infrastructure is being provided to support this, with Cycle Superhighway 1 already running to the stadium from the south and a mini-Holland route in Enfield under construction that will create a link to the stadium from the north.

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With this in mind, approximately 250 new cycle stands will be installed near to the stadium. They will be located on-street, away from the stadium for security reasons so that residents and people working in the area can also use them on non-event days.

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The Club is proud to be part of Tottenham's vibrant community and the new stadium development continues to be a catalyst for positive change and regeneration in North Tottenham, creating a new sports, leisure and entertainment destination for London. It will become a hive of activity 365 days a year, with a new museum, an innovative sports, leisure and entertainment destination for London.

The development of the stadium is allowing the Foundation to significantly expand its work and impact and they have already moved into two offices within the new Perry House, giving the Foundation a presence on the High Road for the first time.

The new stadium has been designed from the outset to be the home of Tottenham Hotspur, with a capacity of 61,500, offering a range of world-class facilities. The stadium is designed to be a world-class venue that will be the home of Tottenham Hotspur for the next 60 years and beyond.

The stadium development is scheduled to be completed in the summer of 2018, with Tottenham Hotspur expected to move in later that year. The stadium will be home to Tottenham Hotspur for the next 60 years and beyond.
WHO CAN I CONTACT AND HOW DO I FIND OUT MORE?

Monitor how the stadium runs and how people travel to and from it will also be an important task over the next three to five years. We’ll be constantly reviewing our travel arrangements and impact on the local area so that we can assess whether any changes need to be made.

On our website we’ll include updates about the stadium. If you have any comments or questions regarding the operation of the stadium or you also want to alert us to any of the issues above, you can:

OTHER USEFUL CONTACTS
- Transport for London
  www.tfl.gov.uk
- Homes for Haringey
  www.homesforharingey.org
- Metropolitan Police
  www.met.police.uk
- Greater Anglia
  www.greateranglia.co.uk
- British Transport Police
  www.btp.police.uk
- 0800 555 111
- 0800 405 040 (Crimestoppers)
- 999 (emergency)

REPORT INCIDENT
To report a crime or incident on event days please use one of the following telephone numbers:
- 101 for non-emergencies;
- 0800 555 111 for Crimestoppers;
- 999 for an immediate risk.

STREET RUBBISH
To report litter or uncollected rubbish:
- LB Haringey
  www.haringey.gov.uk and search ‘street rubbish’
  Call 020 8885 7700
- LB Enfield
  www.enfield.gov.uk and search ‘street rubbish’
  Call 020 8363 3335

STREET RUBBISH
To report litter or uncollected rubbish:
- LB Haringey
  www.haringey.gov.uk and search ‘street rubbish’
  Call 020 8607 1335
- LB Enfield
  www.enfield.gov.uk and search ‘street rubbish’
  Call 020 8363 3335

NOISE
To report a noise complaint or issue:
- LB Haringey
  www.haringey.gov.uk and search ‘noise’
  Call 020 8607 7850
- LB Enfield
  www.enfield.gov.uk and search ‘noise’
  Call 020 8885 7700

PARKING
For CPZ’s or to apply for a new permit:
- LB Haringey
  www.haringey.gov.uk and search ‘controlled parking zones’
  Call 020 8489 1335
- LB Enfield
  www.enfield.gov.uk and search ‘controlled parking zones’
  Call 020 8885 7700

ANTI-SOCIAL BEHAVIOUR
To report any anti-social behaviour:
- LB Haringey
  www.haringey.gov.uk and search ‘anti-social behaviour’
  Call 020 8489 1335
- LB Enfield
  www.enfield.gov.uk and search ‘anti-social behaviour’
  Call 020 8885 7700

OTHER USEFUL CONTACTS
- Visit tottenhamhotspur.com/ask-spurs
- Feedback via tottenhamhotspur.com/feedback
- Follow us on twitter @SpursOfficial

You can download a copy of this booklet and register for updates via tottenhamhotspur.com/local.

Tip – Why not save this link to your ‘FAVOURITES’ list on your computer or mobile phone, to ensure you always have this list to hand.

TOTTENHAM HOTSPUR STADIUM 2019/20 SEASON – MAJOR EVENTS CALENDAR

The Tottenham Hotspur Stadium has been designed from the outset as a multi-purpose venue – attracting people to the area for major sporting and entertainment events throughout the year.

Due to the changeable nature of the Club’s fixture list, with Major Events and match dates and times regularly changing as broadcast selections are made and cup fixtures confirmed, we strongly recommend that local residents regularly check the official Stadium Events listing page, as a matter of routine.

Tip – Why not save this link to your ‘FAVOURITES’ list on your computer or mobile phone, to ensure you always have this list to hand.
THANK YOU

If you would like a summary of this information in your own language, please email us at communityrelations@tottenhamhotspur.com.

This information is available in large print or audio format. Please email us at communityrelations@tottenhamhotspur.com to request a copy.