

GETTING TO TOTTENHAM HOTSPUR STADIUM

Tottenham Hotspur Stadium is accessible by multiple transport networks. We recommend you plan your journey in advance and check before you travel.

By Train

- White Hart Lane Station**- 5 min walk, London Overground
 - Northumberland Park Station**- 10 min walk, National Rail
 - Tottenham Hale Station**- 25 min walk, London Underground **Victoria line**
 - Seven Sisters Station**- 30 min walk, London Underground **Victoria line**, London Overground
- We advise that you keep up to date with local travel information at the Transport for London website tfl.gov.uk

We advise you do not to travel to the venue via car. Local road closures will be in place around the stadium on Gameday. For alternative options please visit tottenhamhotspur.com and go to the "Getting Here" pages for more detailed information.

TICKET COLLECTION

Please bring the bank card you purchased the tickets with, your order confirmation number and valid photo ID.

Operating Hours

- Chicago Bears VS Oakland Raiders**
- Sunday 6th October 2019
- Open 2:00pm - until half time
- Carolina Panthers VS Tampa Bay Buccaneers**
- Sunday 13th October 2019
- Open 10:30am - until half time

Ticket Office Location - Paxton House
Ticket Office is located at the North-West corner of the stadium

Ticket Queries

For all ticket queries, in the first instance, please return to your point of purchase. Ticketmaster, Thomas Cook and On Location are the official sales agents for the NFL London Games. For Ticketmaster queries, please visit help.ticketmaster.co.uk prior to Gameday. If you've purchased via a team, you will need to contact them directly. If you've purchased through any other unofficial channel, queries will need to be addressed by the seller.

BABIES IN ARMS

A ticket will be required for each person, regardless of age (including babies in arms). If you have a child under 18 months of age who you wish to bring to the game, please visit the ticket office on Gameday to collect a ticket for your child (free of charge). Please note: Babies will need to sit on their parents' lap and will not be allocated a seat.

TOTTENHAM HOTSPUR STADIUM SITE MAP

GAMEDAY

Pre-game warmups will begin 40 minutes before kickoff, so we advise all fans to be in their seats for this time. Enhanced security checks will be in place so please arrive early to ensure you have sufficient time to enter the stadium.

For accessibility requirements, please email access@tottenhamhotspur.com

MERCHANDISE

The brand new, official NFL store will take centre stage as part of the NFL London Games retail offering. This flagship store will showcase the latest official Gameday and team merchandise. To avoid the queues on Gameday, ensure to pre-order online through our click and collect service at europe.nflshop.com. Pick up location for Click and Collect on Gameday will be on Park Lane.

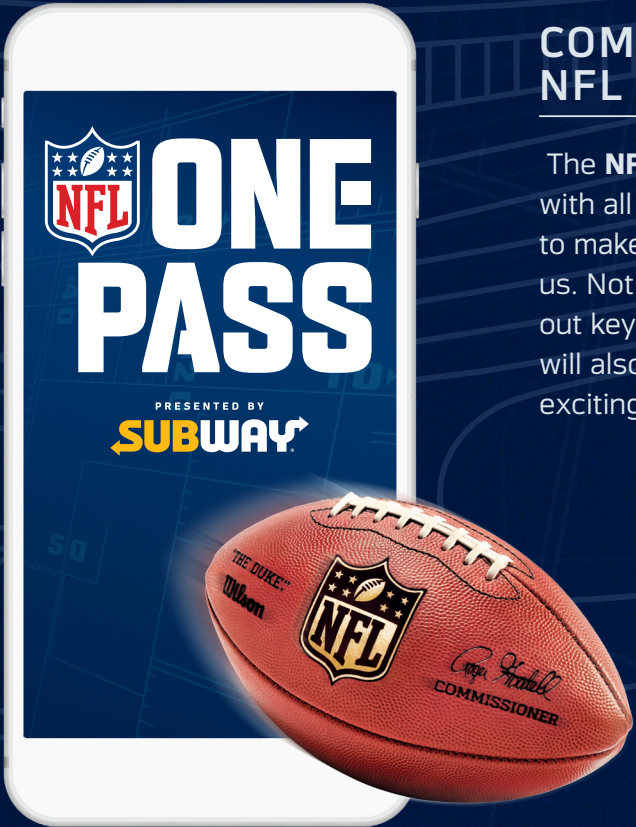
CASHLESS STADIUM

Tottenham Hotspur Stadium is a fully cashless stadium which means that no cash will be accepted for any purchase made within the stadium and its surrounding campus. All payments can be made using the following methods:

- All major contactless debit and credit cards, with chip and pin applying for purchases over £30.
- Mobile and wearable payments are available. These methods support high-value contactless payments.



NFL ONEPASS APP



COMING SOON - NFL ONEPASS APP

The **NFL OnePass** app is bundled with all the information you need to make the most of your day with us. Not only will you be able to find out key Gameday information, you will also have the chance to win an exciting NFL experience!

We will be upgrading several fans at this year's NFL London Games, giving them the chance to win the ultimate Gameday experience:

Get up close to the players and coaches with exclusive access to the sideline. Watch some of the biggest NFL stars warm up ahead of the game.



Go behind the scenes with our locker room tour - get an insider's view as team alumni talk you through typical Gameday prep and hear their personal locker room stories.

NFL OnePass will soon be available to download from all major app stores, check nfl.com/uk/onepass for more information.



CATCH ALL THE ACTION

LIVE ON

sky sports

AND NFL REDZONE

LIVE ON

sky sports mix

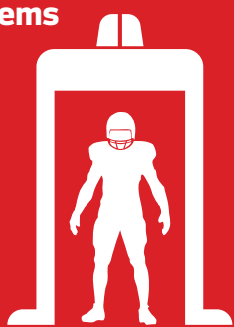
CATCH ALL THE HIGHLIGHTS

WATCH ON

BBC iPlayer

SECURITY SCREENING

Security screening at Tottenham Hotspur Stadium will be significantly heightened for the NFL London Games. All items carried by spectators and staff will be carefully inspected. Security enhancements including metal detectors will be in place for this year's games so please arrive early.



PROHIBITED ITEMS

The following list is a guide only. Security reserve the right to prohibit additional items at their discretion.

- Alcohol (unless purchased at an NFL venue)
- Animals (except assistive animals)
- Banners (any object that obstructs the view of others)
- Beach balls
- Beverage (unless purchased at an NFL venue)
- Camcorders, video or audio recorders
- Containers of any type (aerosol cans, coolers of any size, bottles)
- Drones
- Food (unless purchased at an NFL venue)
- Footballs
- Fireworks
- Frisbees
- Illegal substances
- Laptop computers
- Laser lights and pointers
- Mace / pepper spray
- Motorised scooters, skates, cycles, skateboards
- Noisemakers, horns, megaphones
- Poles, sticks, missile like objects of any kind
- Selfie sticks
- Strollers and carts
- Tripods
- Umbrellas
- Firearms, weapons, knives and explosives
- Whistles

BAG POLICY

A clear bag policy (along with security screenings) will be in place at all NFL London Games, to provide a safe environment for all our fans. All clear bags entering the stadium must be no larger than 12"x6"x12" and will be inspected closely by security upon entry to the stadium, possibly along with a pat down. The NFL reserves the right to refuse entry of certain items into the stadium if security believes they are inappropriate.

All guests and staff are prohibited from bringing any bag into the stadium that does not follow the NFL regulations.

Visit europe.nflshop.com to purchase a clear bag, or for more information see nfl.com/ukclearbagpolicy. If you require medical equipment that cannot fit in an approved bag, you will need to contact the Tottenham Hotspur customer service team at £ +44 870 420 5000 in advance of Gameday.

NON-APPROVED BAGS



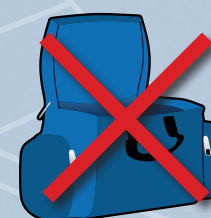
BACKPACK
Includes clear backpacks



MESH BAG



BUM BAG



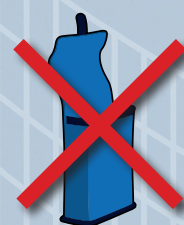
CAMERA OR LAPTOP CASE



SEAT CUSHION WITH POCKET



HANDBAG



BINOCULARS CASE



NAPPY BAG



OVERSIZED TOTE BAG



PRINTED PATTERN PLASTIC BAG



TINTED PLASTIC BAG

Small cameras and binoculars will be allowed. No spectator cameras with lenses more than six inches (6") long will be permitted. Camcorders are not allowed. Binocular cases and camera bags are not permitted.

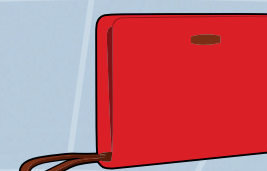
APPROVED BAGS

*No larger than 4.5" X 6.5"

12" X 6" X 12"
CLEAR
PLASTIC
BAG



Purchase online at
europe.nflshop.com
Also available to purchase
on Gameday



CLUTCH WITH WRIST STRAP*



1-GALLON PLASTIC FREEZER BAG*



CLUTCH WITH SHOULDER STRAP*

SOCIAL MEDIA

Follow us on Instagram, Twitter and Facebook for exclusive content and all the latest ticketing news for the NFL London Games.

#NFLUK @NFLUK



Register now at nfl.com to receive exclusive content and special offers straight to your inbox!

06.OCT.19



ONLY IN THE NFL

13.OCT.19



SMOKING & ALCOHOL SALES

SMOKING

Tottenham Hotspur Stadium is a non-smoking venue. Smoking (including the smoking of electronic and vapor cigarettes) is not permitted anywhere within the stadium.

ALCOHOL SALES

Alcohol will be sold at authorized concession stands and on the concourses within the stadium. Guests must be 18+, and in possession of a valid government issued ID to purchase, handle and consume alcohol.

Antisocial Behaviour

Budweiser, Tottenham Hotspur Stadium and the NFL want to remind adult fans to drink

responsibly on Gameday and respect the other fans. Excessive consumption of alcohol is prohibited (max 4 alcoholic beverages per purchase). Drunk or disorderly behaviour, or violation of any alcohol policy, will result in immediate ejection from the stadium, without a refund (violators may be subject to arrest dependent on the situation).

To report anti-social behaviour; text NFL followed by the relevant ISSUE, BLOCK, and ROW to 07537 404821

Stadium Management and the NFL reserve the right to change policies and procedures at any time without notice.

drinkaware.co.uk
for the facts

IF YOU'RE DONE WITH THE SAME OLD LUNCH CHOICES

WE'VE GOT
21 NEW ONES.



NEW AND
IMPROVED MENU

SUBWAY
MAKE IT WHAT YOU WANT™

21 new ingredients include improved sauces and salad items, see in-store for details. Subway® is a Registered Trademark of Subway IP LLC. ©2019 Subway IP LLC



GET YOUR OFFICIAL MERCHANDISE NOW AT
EUROPE.NFLSHOP.COM



NFLPA

AVAILABLE IN
ALL TEAMS



NFL GAMEPASS

THE ULTIMATE WAY
TO WATCH FOOTBALL
LIVE OR ON DEMAND

- > LIVE GAMES*
- > NFL REDZONE
- > NFL NETWORK 24/7
- > ON DEMAND CONTENT



VISIT NFLGAMEPASS.COM TO LEARN MORE

* BLACKOUT RESTRICTIONS APPLY IN THE UK & REPUBLIC OF IRELAND